

We are pleased to announce our Supplier of the Year in the Supply Chain and Logistics area. This supplier has been a partner since 1993 and has supported LENOX and before American Saw through years of global expansion. As a service provider, they have assisted us in many projects where they have gone above and beyond including startup operations under difficult markets and infrastructures in India and China.

Performance for 2007 included

- » 99% on time delivery for export shipments;
- » 10 day lead time reduction for deliveries from the UK;
- » 37% lead time reduction and 20% cost reduction for deliveries from Brazil.
- » They fully supported the successful startup of our operation and movement of equipment in our new Shanghai weld center.
- » They upgraded their VIP tracking to provide, which gives visibility to everyone in our supply chain. They also provide us with their in house expertise and as Jonathon Kraft earlier referred to as “killer customer service:” to meet our customer demands and exceed our expectations.

For all of these reasons and more, we are proud to announce **BOC International** from Boston, Massachusetts as Supplier of the for a job well done. Thank you Pat and Brian.

Director, Supply Chain
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